



Monthly Report November 2021

Graz, on 12.12.2021

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Foreword

Dear readers,

Today I would like to present you the monthly report for November 2021 from SOS Bihac. The last year shaped us all due to Corona and was also very turbulent with the tense situation in and around Camp Lipa near Bihac with the refugees. Thanks to the great international help and cooperation, we have managed to significantly improve the situation of the refugees in Bosnia and to guarantee them a small but certain standard of living.

I would like to take this opportunity to thank all donors and cooperation partners of SOS Bihac. Without the great support, SOS Bihac would not have been able to position itself and ensure the achievements described in the next chapter. SOS Bihac sees this as a sign of the trust of the international donors and partners and is doing everything possible to continue to provide the best possible services in all areas and to act 100% transparently. Because in addition to the help that we offer, the trust of donors and partners has top priority.

Sincerely,



Ismar Mustedanagic

Coordination, project management and communication

Statistics 2021

The statistics of the services provided from this second half of 2021 are listed below:

- 10677 packages of clothing were distributed
- 2456 sleeping bags were distributed
- 4003 pairs of shoes were distributed
- 2651 blankets were distributed
- 8727 hygiene packages were distributed
- 6245 food packages were distributed
- 12335 interventions were carried out
- 269 medical transports were carried out

Projects 2021

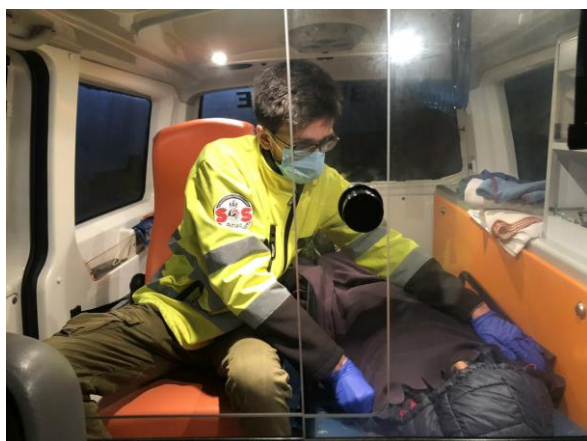
24/7 medical care

The most significant and costly project at SOS Bihac at the moment are the 24/7 missions that are used for medical interventions. For this purpose, an SOS emergency number was set up and the service was divided into two shifts. The 1st shift from 08:00 - 20:00 and the 2nd shift from 20:00 - 08:00.



The team is equipped for all weather conditions and terrain, ie operations can be carried out both in the flat and in the mountains, even in rain and snow. The medical teams are always ready and responding to any medical emergency call. Furthermore, SOS Bihac is responsible for all medical and emergency transports in the Lipa refugee camp. Camp Lipa is about 30 km away from the local hospital Bihac and is located in a mountainous area, which can only be reached via dirt roads. The city of Bihac's health system is weak and its ambulance service is unable to respond to most of the emergency calls from the camp. For this reason, a memorandum was signed with the emergency services, that SOS Bihac is responsible for all transport and medical treatment at Camp Lipa. In addition to the interventions in Camp Lipa, SOS Bihac is also active in the town of Bihac and also regularly patrols all refugee routes, where injured refugees are often met and cared for. Depending on our possibilities, we try to cover the entire canton of Una Sana with the cities of Cazin and Kladusa

and, in the event of serious accidents, also respond to emergency calls outside of the canton. At Camp Lipa we were confronted with various diseases, the most common being skin diseases such as scabies. But cases of tuberculosis were also common. where often injured refugees are met and cared for. Depending on our possibilities, we try to cover the entire canton of Una Sana with the cities of Cazin and Kladusa and, in the event of serious accidents, also respond to emergency calls outside of the canton. At Camp Lipa we were confronted with various diseases, the most common being skin diseases such as scabies. But cases of tuberculosis were also common. where often injured refugees are met and cared for. Depending on our possibilities, we try to cover the entire canton of Una Sana with the cities of Cazin and Kladusa and, in the event of serious accidents, also respond to emergency calls outside of the canton. At Camp Lipa we were confronted with various diseases, the most common being skin diseases such as scabies. But cases of tuberculosis were also common.



In addition, the ambulance service of the city of Bihac calls us for help in the event of serious traffic accidents or to carry out certain ambulances. Occasionally, medical home visits are made to socially disadvantaged residents.

Winter help

SOS Bihac tries to get both the refugees and the socially disadvantaged at home through the winter and offers winter help where possible. These range from distributing winter clothing and blankets to support with the purchase of heating materials.

Food parcel distribution

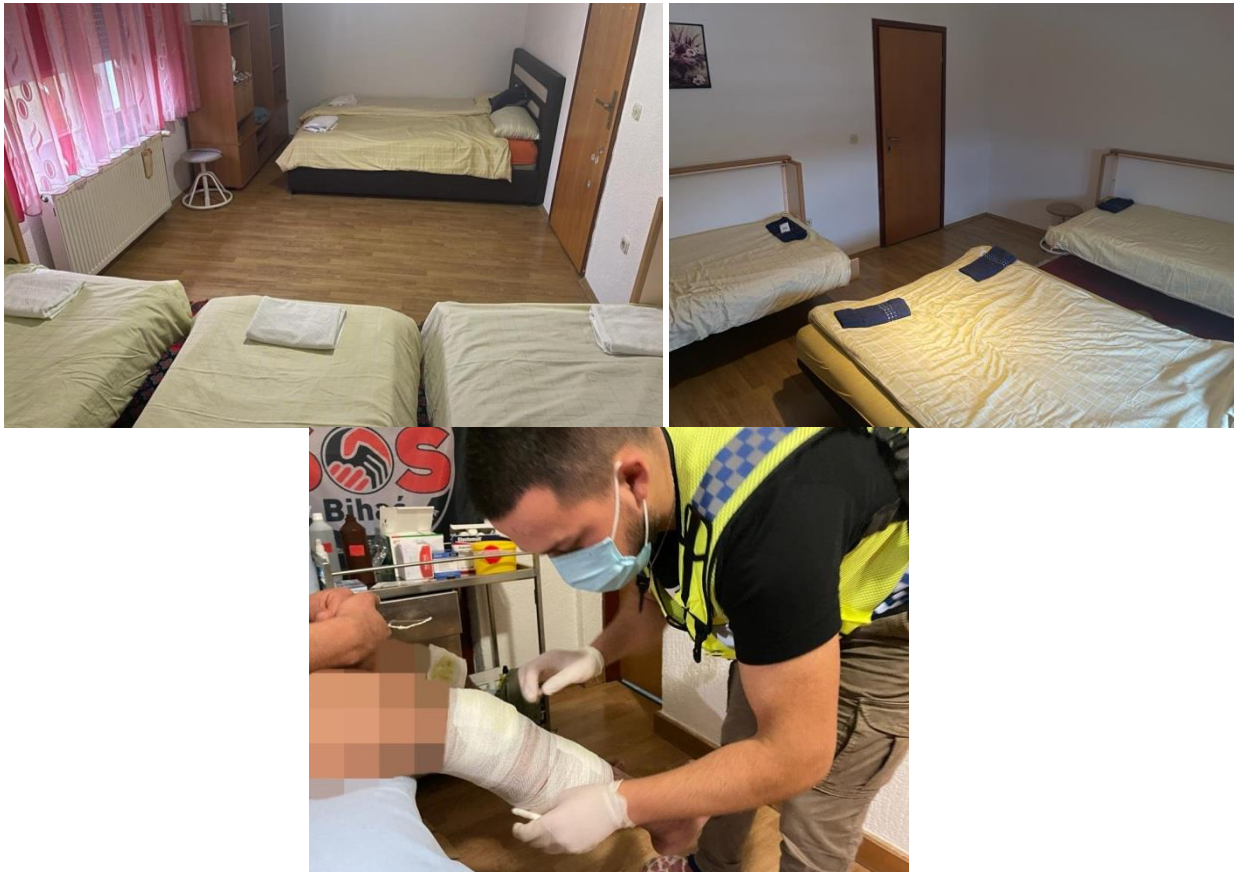
In cooperation with the Bihac social welfare office, we also distribute monthly food packages to socially disadvantaged families and single people in Bihac. Each individual case is analyzed in detail in order to get an idea and to evaluate the actual needs.



There is no difference based on religion or nationality, but everyone gets the help they need within the scope of our own possibilities.

SOS Bihac accommodation

With the help of the Aachen network and the fundraising campaign, the project with the SOS Bihac headquarters was made possible. The SOS Bihac Headquarters is intended to serve as a temporary shelter for all those who need it until another solution is found for them. This includes both refugees and local people in need.



In addition, the headquarters also serves as accommodation for the local volunteers and all those from the EU. Thanks to a large donation of beds from the organization Hermine eV and its successful assembly, we are now able to provide for and accommodate a large number of people.

The other functions of the SOS Bihac headquarters are the planning and coordination of all activities, vehicle parking and storage.

Laundry service Camp Lipa

In cooperation with the Learn for Live organization, which made it possible to wash the clothes on site in Bihac, we are striving to continue collecting the laundry (clothes, blankets and other supplies) and returning them to and from the laundry in this project drive to the refugees.



The goal of SOS Bihac is to enable all refugees to wear clean clothes in order to minimize the spread of skin diseases.

Recycling and garbage collection campaigns

In the course of our patrols on the refugee routes and visits to the illegal camps, we often discover quantities of abandoned clothing, blankets and sleeping bags. In cooperation with the organization Learn for Live, we are now able to wash, disinfect and redistribute these everyday items to the refugees.

In addition, we are very often confronted with a larger amount of garbage during our activities. As far as we can, we organize nature clean-up campaigns and deliver the rubbish to the designated landfills.



We also participate in various other activities, such as cleaning up the Una River in our Una Sana Canton.

Cooperation partner

SOS Bihac works closely with the following organizations and has received very generous and important donations (vehicles, equipment, clothing, food, ...) from them. The organizations have actively supported us from the beginning and without them we at SOS Bihac would not be able to provide our current services in this form.



Hilfe zur Selbsthilfe

Financing

The financing of the operational costs (maintenance vehicles, fuel, severance pay, taxes, insurance, storage costs, ...) are currently mainly financed by transfers from the Aachen network and individual donors to the local bank and PayPal account. This money is also used to buy food packages and medical supplies. In addition to the financial means, both small and large donations in kind arrive at regular intervals, which are then used for humanitarian purposes.

Vehicles

The first of our vehicles, with which we were equipped by the Aachener Netzwerk association, was a Lada Niva, which was later exchanged for a Nissan off-road vehicle.



Furthermore, thanks to donations from our cooperation partners, we were able to equip and now operate three medical vehicles. A VW T5 Transporter was sponsored by the Aachen network.



A Mercedes Sprinter all-wheel drive cardiomobile from the Lautlos eV association was made available to us, with which trips on dirt roads, in mud and snow are also possible.



The Hermine aid organization bought and donated a VW T5 medical mobile, with which we have already covered 50,000 km in a short time, which gives a first insight into the scope of all interventions.



A Ford Transporter with extension and elevation offers the possibility to transport patients lying down with the stretcher provided for this purpose or also includes 6 seats for the care and transport of entire families or groups.



A four wheel drive Nissan Pathfinder 4x4 was donated by the Help organization and serves as a general purpose vehicle.



Quads are available for use in the mountains, which were taken over from Zlatan Kovacevic's sports club at the time.



Container

SOS Bihac received a total of 7 containers donated, 3 from the Aachen network and 4 from SpaceEye. 1 container is currently still in use in Camp Lipa, the remaining 6 are stored in SOS Bihac and are being prepared for further use.



3 containers from the organization SpaceEye are intended as sanitary facilities and are positioned on the refugee routes so that they can be used by the refugees.



The remaining containers, if not needed for emergencies, will be used for recycling and agriculture projects in the near future.

Warehouse

There are currently three warehouses in use, which allow us to sort clothes for use in specific seasons, thereby facilitating logistics for us. The main camp is currently empty, has been cleaned and disinfected and we are now awaiting a large shipment of relief supplies to it.

Current

Visit from Brigitte Holsinger

This month has us Brigitte Holsinger donated a large shipment of approximately 800kg of baby and toddler food, clothing, nappies and other essential supplies to care for the youngest of those in need.

Movie "The Game"

The film "The Game" produced by the association Lautlos eV premiered and shows the situation of the migrants, the problems and the work of the humanitarian organizations and activists. Before the premiere of the film, we had the opportunity to hold a small conference in cooperation with Lautlos eV in Trostberg and to inform them about the situation of the refugees. We were also able to use this opportunity to visit our cooperation partner SpaceEye in Regensburg.

Large delivery from Italy

In the next few days there will be a very large delivery of 300t of relief supplies from Italy from our cooperation partner Energie i Sorissi. In addition to the collection campaigns, this organization also fights directly for the refugees and their human rights.

SOS Bihac headquarters

The deposit of the house of the SOS Bihac headquarters has just been officially confirmed by the former owner and the process of registering the property of the Aachen network has started. For this purpose, the assessment of the taxes for the entry in the land register is currently being awaited.

The amended statutes have been submitted to the relevant ministry and the ministry agrees with the expanded activities outlined regarding the accommodation of refugees and people in need at the SOS Bihac headquarters.

In week 50 2021, SOS Bihac is expected to get back the confirmed statutes, which will then officially give the right to provide accommodation to those in need as required.